



New Position available in CONTEXT

IT Support Officer

The Company:

CONTEXT tracks the business and consumer technology markets. Trusted by the world's leading technology companies and their customers to deliver actionable, fact-based business intelligence, CONTEXT data collection and management capabilities are unrivalled in their depth and scope.

<http://www.contextworld.com>

Position: IT Support Officer // Full time

Location: Putney

Job description

Job Description:

The main responsibilities will be centred on the maintenance of the organisation's core infrastructure that has been built within a Microsoft/Linux/VMware Environment focusing on Windows Clients/Servers, Linux Servers, VMware vSphere and with Networking exposure.

You will be the main point of contact for IT User support for networked users and remote users and this offers a great development opportunity to further develop your IT skills. You will need excellent customer service and the ability to develop good relationships with our internal customers to enable you to troubleshoot and support them effectively.

The candidate will also be responsible for conducting and maintaining IT/Security audits, Software licencing & user accounts management.

Benefits of the role:

The candidate will work with Windows Servers, GPO, DNS, VPN, IIS, SFTP, WSUS, Cloud Based Email, Desktop deployment/Integration, McAfee ePolicy Orchestrator & Security maintenance, VMware vSphere, Symantec Backup Exec, LAN/WAN, VLAN/QoS, Alcatel PBX, Firewall, SSL-VPN, Amazon Cloud Services and exposure to HP ProLiant servers.

There will be projects & migrations for the candidate to be involved in Windows/Linux Servers migration, AD migration and VMware expansion.

Skills, Abilities & Attitude:

- Ability to troubleshoot & research issues methodically.
- Attention to detail and able to be flexible and go the extra mile to cope with user/business demands.
- Excellent interpersonal and teamwork skills.
- Eager to learn and work hard!

Remarks: This position is suitable for someone who is new to the field but is willing to work hard and learn fast!

Contact:

Send a CV and covering letter to: recruitment@contextworld.com