



## Technical Consultant (Trainee)

**Location:** Madrid

### Job Description

- Serving as the technical resource for implementing solutions that require analysis of situations or data, and an in-depth knowledge of the solution.
- Resolving complex customer issues requiring independent judgment based on strong IT knowledge and skills. Remote and on-site.
- Delivering instructions to customers in the operation and maintenance of the Philips solution.
- Diagnoses and resolves technical hardware and software issues.
- Lead installation of complex systems composed of IT infrastructure
- SQL Server DataBase Management

You are a part of a team that requires a lot of collaboration, interaction between members and very complete roles to perform common tasks between Technical Consultant and Clinical Specialist application.

To succeed in this role, you should have the following skills and experience

- Bachelor's degree in IT: Software, Computer or information systems Engineering
- Previous experience working in a hospital, technical or customer service environment, with experience in troubleshooting and resolving complex technical problems
- Experience/Knowledge with Virtualization, Database, Security, Cloud, Networks.
- Experience/Knowledge with Integration: Rhapsody and/or Oracle Java certification preferred. SQL Query development, Scripting and testing
- Excellent communication skills, attention to results with high levels of customer satisfaction, Strong organizational and priority-setting skills, teambuilding
- English (medium-high level)